



**ACCREDITATION
AGRÉMENT
CANADA**

Better Quality. Better Health.
Meilleure qualité. Meilleure santé.

May 4, 2016

Mr. Steve Lurie
Executive Director
Canadian Mental Health Association - Toronto Branch
700 Lawrence Avenue West, Suite 460
Toronto, ON
M6A 3B4

Dear Mr. Lurie:

The Accreditation Decision Committee is pleased to inform you that Canadian Mental Health Association - Toronto Branch is Accredited with Commendation under the Qmentum accreditation program. Your Accreditation Report can be found on your client organization portal. This is a milestone to be celebrated, and we congratulate you and your team for your commitment to providing safe, high quality health services.

There is, however, required follow-up that must be met within the specified timelines to maintain your status:

By September 21, 2017, please submit evidence that your organization has met the following:

Criterion Requiring Follow-up:

Applicable Service Excellence
Community-Based Mental Health Services and Supports (16.3)

Evidence of compliance is to be submitted via your Quality Performance Roadmap located on the client organization portal. Please note that evidence will be reviewed shortly after your deadline date.

We at Accreditation Canada are pleased to work with you on your quality improvement efforts and look forward to continuing to provide you with guidance and support. If you have any questions or would like to discuss your next steps, contact Paivi Kattilakoski, your Accreditation Specialist, at 1-800-814-7769, ext. 399.

Sincerely,

Christopher Dean
Chair, Accreditation Decision Committee

c.c.: Mr. Garfield Bembridge, Executive Lead - Organizational Performance & Accreditation